

National Indicator Description	Collection	Latest/ Best data available	Comment
NI 151:Overall Employment rate (working-age)	Data will come through annually.	2007/08 67.5% Good performance is shown as a higher percentage	We are looking to use a quarterly proxy for this - % of people actively seeking work. Will be set up for Q2
NI 152:Working age people on out of work benefits	As a proxy pending actual data, we have used data from the Nomis website.	Q1 - 16.3% Target – 16.7% Good performance shown as a lower percentage This shows we are slightly ahead of our target, however it measures in a slightly different way that the new PI definition	
NI 153: Working age people claiming out of work benefits in the worst performing neighbourhoods	As a proxy pending actual data, we have used data from the Nomis website.	Q1 – 32.3% Target - 31.4% Good performance shown as a lower/ falling percentage This shows we are slightly behind our target, however it measures in a slightly different way that the new PI definition	
NI 154:Net additional homes provided	Actual data available	Q1 - 130 Target 1450  Good performance shown as higher number This target will not be achieved.	Low because of current economic conditions, due to current housing market, GOEM are allowing us to review the target at the annual refresh of the LAA. Trends will become clearer when 2nd quarter completions information is available in October.
NI 155: Number of affordable homes delivered (gross)	Actual data available	Q1 – 44 Target 186 Forecast - - 186 Good performance is shown as higher number	The 1st quarter is a low figure as completions accelerate towards the end of the year. We are working with RSL's to procure more affordable housing from private developers. In addition we are bidding for more funding from the Housing Corporation. At this time we think our annual target will be met.
NI 156:Number of households living in temporary accommodation	Actual data available	Q1 – 47 Target – 53 Forecast 53 Good performance is shown as lower percentage	Housing Options is ensuring good performance by continuing to focus on prevention of homelessness to keep the overall number of households requiring temporary accommodation down, coupled with tight monitoring and priority caseworking of those cases that do need temporary accommodation.
NI 157:Processing of planning applications	Actual data available	Q1                      Target 76.67%              60% 89.8%                65% 74.4%                80%  Good performance is shown as higher percentage On target	

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NI 158:% non-decent council homes	Actual data available	Q1 – 9% Target – 5.2% Forecast 5.2% Good performance is shown as lower percentage	To achieve the DHS there are ongoing programmes that will improve stock condition. During 2008/09 1,800 homes will have either new kitchens or bathrooms, 1,000 will have more energy efficient boilers installed and 20 will have new roofs. The window replacement programme has been completed ahead of schedule and all tenants who want double glazing now have it fitted. In addition, there are on-going maintenance programmes that prevents currently decent stock slipping into non-decency. We are confident of meeting the 2010 target.
NI 159:Supply of ready to develop housing sites	Actual data available	Q1 – 141% Good performance shown as higher percentage	On track. Latest information is for 5 year supply period 1st April 2007 to 31 March 2012 and data is based on financial year end and reported through the AMR each December. Annual data collection is reported via LDF Annual Monitoring Report.
NI 160: Local authority tenants' satisfaction with landlord services	Tenants Survey – actual data available February/ March 2009	Tenants Survey 2006/07  87% Target 88% Forecast 88% Good performance shown as higher percentage	The survey is currently being carried and we would hope that results will be available for 2nd quarter reporting
NI 161: Number of Level 1 qualifications in literacy (including ESOL) achieved	Most recent data available – Actual available in Q3	36  Good performance shown as higher number	Results for this indicator become available after academic year (1st August - 31st July) and results are released by end November of the following academic year. The results for the academic year 2007/08 therefore will not be available until November 2008.
NI 162: Number of Entry Level qualifications in numeracy achieved	Most recent data available – Actual available in Q3	24  Good performance shown as higher number	Results for this indicator become available after academic year (1st August - 31st July) and results are released by end November of the following academic year. The results for the academic year 2007/08 therefore will not be available until November 2008.
NI 163: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher	Actual data available	Q1 57.04% Target – 57.55%  Good performance shown as higher number	<b>Basic Skills to help people into employment. This is important for us, but is managed by L&amp;SC. We have some activity underway or planned. 57.04% is an indicative figure only from the latest figures available and is annual FE (06/07) and WBL P11 achievers. The final actual figure will be taken from the Annual Population Survey, when available. More accurate data will be available for Q1 in early December 2008 when F01 data is released by the colleges.</b>
NI 164: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher	Data available in Q2		We are currently focusing on NI 163 and NI 165 (LAA priorities), and will develop proxy and forecast for NI 164 in readiness for Q2 reporting

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NI 165: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher	Proxy data available	Q1 22.2% Target 21.5%  Good performance is shown as higher percentage	Graduate level. This is important for us, but is managed by L&SC. We have some activity underway or planned, in negotiation with the universities. 22.2% is an indicative figure only from the latest figures available.
NI 166: Median earnings of employees in the area			
NI 167: Congestion – average journey time per mile during the morning peak	Latest data 07-08 is available in late autumn. Proxy is 06-07 data	Q1 – 4.23 Target – 4.28  Good performance is shown as decreasing journey times, or where the impact on journey times of increased traffic is minimised.	Revised figures required in the LAA refresh. Humberstone Road bus corridor is being developed, consultation undertaken. Improved signing of industrial sites will reduce the amount of lost lorry mileage. In addition the Pedestrian Preference Zone has been completed and in operation.
NI 168: Principal roads where maintenance should be considered	Most recent data available	BVPI 223 for 2007/08 Q1 8% Target 8% On track	
NI 169: Non-principal classified roads where maintenance should be considered	Most recent data available	BVPI 224a Q1 5% Target 5% On track	
NI 170: Previously developed land that has been vacant or derelict for more than 5 years	Actual data derived from an annual survey National Land Use Database (NLUD). This is programmed for completion by the end of December.		Baseline data for 2006 is 0.73%. This is seen as a positive figure.
NI 171: New business registration rate		No previous or comparable data is available at this time	We have no actual data and no usable proxy. Data. Aim is to have this in place for Q2 reporting
NI 172: Percentage of small businesses in an area showing employment growth	Proxy data available in Q2 Actual data will be available		No target or Q1 data as yet because Govt hasn't released the information, which will be annual. A Baseline is being developed and will be available from October. EMDA have contractual targets that will influence the target set once baselines are available. There is a potential proxy – VAT returns, but it is unrepresentative of the

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	when Govt releases the information		<b>PI and data is not always available. From the Leicestershire Business Survey a basic proxy has been developed, using the 2006 and 2007 surveys. The 2008 business survey has not yet been carried out, but should report in October.</b>
NI 173: Flows on to incapacity benefits from employment		No data available at this time	This is a Job Centre + regional indicator which is covered by our LAA priority NI 152. We will submit an annual figure when it comes through.
NI 174: Skills gaps in the current workforce reported by employers	Data available from Q2		NI 163 and NI 165 cover the issue.. They show that we are reasonably likely to be on track with this PI. We will submit an annual figure taken from the Leicestershire Business Survey.
<b>NI 175: Access to services and facilities by public transport, walking and cycling</b>		<b>Forecasting to meet target of 79.1%</b>  <b>Good performance is shown as higher percentage, or maintaining 100% access</b>	
NI 176: Working age people with access to employment by public transport (and other specified modes)			Much confusion currently surrounds this NI (and NI 175). The next LAA refresh is due to look at this
NI 177: Local bus and light rail passenger journeys originating in the authority area			Data has not yet come through from County Council. Indications are that we are slightly behind target (based on previous figures)
NI 178: Bus services running on time	Data available in Q3		Currently not on track according to startrack and other proxy data. Actual data through in November. This is tied in with NI 167 (congestion indicator) which is just about on track. Road works also affect this indicator.
<b>NI 179: Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year</b>	<b>Actual data – LCC only</b>	<b>The target will be achieved</b>	<b>This indicator is effectively a three year target covering the 2007 Comprehensive Spending Review period 2008/09 – 2010/11. There is a threefold strategy for achieving it:-</b>  <b>a) Use of a significant carry forward from earlier years;</b> <b>b) A modest programme of 2008/09 savings, pending approval of Delivering Excellence;</b> <b>c) A substantial efficiency programme, being one of the key programmes expected from Delivering Excellence.</b>
NI 180: The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	Actual data available	Q1 – 103.5 Target – 95 Forecast 95  Good performance is shown as lower number	Performance information is provided by the DWP. Because of the difficulties all Government Depts have had in transferring electronic data, we have only just received the 1st quarter information. In future we should be receiving this info on a monthly basis. In the 1st quarter we exceeded our target.

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NI 181: Time taken to process Housing Benefit/Council Tax Benefit new claims and change events			This information also relies on information from the DWP. This has yet to be received so for 1st quarter reporting an estimated position was calculated based on the amalgam of the previous 2 PI's. However, this does not include all of the relevant changes that are supplied by the DWP and the situation could change when this information becomes available. To ensure good performance workloads are monitored weekly and resources re-allocated as appropriate. The RAG rating has been flagged as Amber as a precaution until all data is available for a proper analysis of performance
NI 182: Satisfaction of business with local authority regulation services.	Proxy data available	Based on previous BVPI Q1 100% Target 80%  Good performance is shown as higher percentage All our business customers are satisfied or very satisfied, but the new definition requires us to collect different data and score it differently.	Satisfaction surveys are being undertaken monthly, as per NI definition. However the evaluation of the data requires further work, to distinguish compliant and non-compliant responses. The indicator needs to be reported as a combined result. Q1 figure needs revisiting - it is a proxy - the old BVPI. all our business customers are satisfied or very satisfied, but the new definition requires us to collect different data and score it differently.
NI 183: Impact of local authority trading standards services on the fair trading environment		No previous or comparable data is available	Providing the data for this indicator relies upon the office of fair trading making available to each authority certain information in the form of reports from the consumer Direct Central database. These reports are currently not available. The equation that needs to be worked to come to the PI is very complicated and any reasonable estimate or proxy cannot currently be inserted.
NI 184: Food establishments In the area which are broadly compliant with food hygiene law.	Proxy data available	Q1 70% Target – 80% Good performance is shown as a higher percentage It is management view that compliance generally is close to the target	The actual is of a proxy based on a subset of all food establishments, i.e. those inspected on a sectoral basis under the Smilesafe strategy. This proxy understates the level of compliance due to the significance of higher risk food businesses in the programme. Data systems are being developed with a view to future actuals being based on the full set of food establishments.
NI 185:CO2 reduction from local authority operations		Target – 50% cut in LCC CO2 emissions from 1990 levels by 2025 We are unlikely to hit our target.	The existing target is 50% cut in LCC CO2 emissions from 1990 levels by 2025. This currently equates to a cut in emissions of 1,500 tonnes/CO2/PA from LCC operations. This target will be reviewed once the emissions data from LCC operations, out sourced services (Biffa etc) and schools for the base year 2008/09 has been collected, inputted into the Defra spreadsheet and validated. The results will be finalised by July 2009.
<b>NI 186:Per capita reduction in CO2 emissions in the LA area</b>		<b>Target is set on a synthetic assesement of CO2 emissions from Leicester &amp; are 3 years out of date. DEFRA minister in a letter indicates that the data is not the only factor in making an assessment. The journey to achievement will also carry weight. Evidence of activity in interveing years shows an estimated 65k tonnes reduction from domestic energy efficiency. The rate of</b>	<b>In order to ensure we have an accurate base year, 2007/08 data will be collected by Dec 08 and inputted into a test spreadsheet. This will provide comparable information to ensure the accuracy of our baseline data. Going forward, the performance management data will only be available on an annual basis.</b>

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		<p><b>increase in CO2 between 2005 and now is not known (2006 date is published late 2008). Efforts are being put in two area partnership building for approx 50,000 organisations/businesses in Leicester and awareness raising around the city, especially the commercial sector.</b></p>	
<p>NI 187: Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating</p>	<p>There will be a 'one-off' annual report based on the random sample survey that we are required to carry out each year.</p>	<p>There have been ongoing issues (nationally) about the standard form of questionnaire to be used for data collection and we are now evaluating the costs associated with carrying out this exercise in-house. The requirements do not lend themselves to quarterly reporting.</p>	<p>We may consider outsourcing the work for NI 187 reporting (if it is cheaper to so so). Key initiatives to drive delivery include, Hot Lofts (free insulation for private sector households), Health through Warmth (Assistance of vulnerable groups suffering ill health through cold and damp related conditions), Direct referral to Warm Front fuel poverty initiative, Provision of Warm Front top up funding to assist homeowners with costs, Energy Sense information campaign to provide advice and cost illustrations on energy efficiency measures, Access to small scale interest free loan scheme, Warmer homes strategy (working in partnership with Older Persons Services to identify vulnerable clients in domiciliary care who can benefit from energy efficiency measures, Partnership working with fuel utilities to provide support funding for insulation to LCC owned domestic properties, Housing Capital Programme works include central heating, replacing boilers, loft insulation and replacement windows.</p>
<p><b>NI 188:Planning to Adapt to Climate Change</b></p>		<p><b>Q1 – 2 Target - 2 Leicester is somewhere in level 2 with activity at levels 3 &amp; 4. It is likely that the target of 4 will be completed by 2009 - 10.</b></p>	<p><b>The local authority is mature in its approach to this indicator. The LCC Adaptation Plan was presented to cabinet on 12 May 08. The Head of Environmental Sustainability &amp; the Climate Change Officer posts are funded through WNF for 3 years (Apr 08 - Mar 11)</b></p>
<p>NI 189: Flood and coastal erosion risk management</p>		<p>The City has developed a comprehensive flood management strategy, that identifies risk and the relevant mitigations, so we are reasonably confident that what we are doing now will enable us to perform against this PI</p>	<p>This is an Environmental Agency indicator and at present have not set up recording systems and as a result unable to report further information against the actual PI.</p>
<p>NI 190: Achievement in meeting standards for the control system for animal health</p>	<p>CLG have deferred this indicator until 2009/10</p>		<p>Report from 2008-9. This is not a particular issue in Leicester as it is about rural animals, which we have very few. We are confident that we can meet the required standards within the PI for those few animals that are included.</p>
<p>NI 191:Residual household waste per household</p>	<p>Actual data available</p>	<p>Q1 - 185 kgms Q1 target - 158 kgms Annual target - 631 kgms for Year</p> <p>Good performance is shown as a lower number</p> <p>Currently not meeting target. Target assumes Biffa meets its contract target of 40% recycling &amp; composting. This target is therefore directly linked to NI 192</p>	<p>See also NI 192. Waste Data Flow national database does not recognise our waste recovery element.. We need to increase both the recycling and composting rate – NI 191 and NI192 are intrinsically linked so the proposals itemised in NI 192 will assist NI 191</p>

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NI 192: Percentage of household waste sent for reuse, recycling and composting	Actual data available	Q1 – 28.9% Target – 40%  Good performance is shown as higher percentage  Currently not meeting target.	The Bursom and Wanlip Treatment Facilities were significantly remodified during 2007/08 to comply with the output specifications necessary to meet the recycling & composting performance annual minimum rate of 40% .For the first quarter the achievement is a recycling rate of 17.36% ( compared to an anticipated 20%) and a composting rate of 11.56% ( compared to an anticipated 20%). To address this imbalance, Biffa are to increase throughput of organic material at the Wanlip Anaerobic Digester to improve the composting rate. In addition a review is currently being undertaken to remarket the kerbside recycling scheme to increase the level of recycling. An assessment is to be made at the end of the second quarter to estimate the potential year end performance.										
NI 193:Percentage of municipal waste land filled	Actual data available	Q1 – 52.9 Target – 56%  Good performance is shown as a lower percentage On target											
NI 194: Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations	Baseline year to gather data for target setting.	As with NI 185, performance measurement is proposed to be undertaken annually.	NI 194 is calculated from the same input data as NI 185. Refer to NI 185 for progress update. We are proposing to set a one year target for NI 194 for 2009/10. It will be based on CO2 reduction measures and therefore can't be worked out until the target for NI 185 is confirmed in late 2008 or early 2009. During 2009/10 a longer term target will be developed. Meanwhile a combined programme of CO2 / NOx / particulates reduction measures for Council travel will be presented in David Ison's report of the Green Fleet Review to Directorate on 17th Sept, and also in the updated EMAS Action Programme which goes to Cabinet on 17th November.										
NI 195: Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting)	Actual data available	<table border="0"> <tr> <td>Q1</td> <td>Target</td> </tr> <tr> <td>7%</td> <td>10%</td> </tr> <tr> <td>10%</td> <td>10%</td> </tr> <tr> <td>8%</td> <td>5%</td> </tr> <tr> <td>0%</td> <td>0%</td> </tr> </table> Good performance is shown as lower percentage	Q1	Target	7%	10%	10%	10%	8%	5%	0%	0%	Revised figures from Government spreadsheet show generally good performance, apart from graffiti (195c). An improved method of assessment has been implemented and we are confident that we will pick up in this element.
Q1	Target												
7%	10%												
10%	10%												
8%	5%												
0%	0%												
NI 196: Improved street and environmental cleanliness – fly tipping		Q1 – 2 Target - 2.  Currently on target	An ambitious year end target has been set. Enforcement actions are on target, performance depends on reducing the number of fly tipping incidents. The scoring system with this new indicator is more challenging than under the old one. To achieve level 2 we need to maintain enforcement actions and show at least a 5% decrease in fly tipping incidents on the previous years total. This means a reduction of at least 401 incidents on the previous year. This will be difficult but we are reasonably confident it can be achieved. We intend to undertake a number of activities that will consolidate our performance position - eg										

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			promotion in identified problem areas of duty of care and waste recycling , in addition to appropriate enforcement for fly tipping
NI 197: Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	Proxy data available	4 sites are favourable with improving condition, 14 sites are favourable with constant condition, 1 site is unfavourable with recovering condition, 8 sites are unfavourable with declining condition and 3 sites that have suffered significant decline / damage. This is a new PI and not easy to judge what this means, but our feeling is that, since LCC are in control of most of these sites, the status listed above is unsatisfactory.	Quarterly monitoring is difficult due to the seasonal nature of the work. A review of Wildlife Sites and Sites of Importance for Nature Conversation was undertaken during the Phase 1 Habitat survey for the period 2006 - 2008. There are 30 existing sites of which 14 sites met the criteria of conservation management in last 5 years and 16 sites failing to meet conservation management in last 5 years.
NI 198: Children travelling to school – mode of transport usually used		Good performance is shown as reducing percentages travelling by car Our forecast is that we are not on track.	School travel plans are behind Schedule and we need to increase focus and resourcing on these to get us back on track.